

Action Cleaning Systems

630-654-2084

Consumer Information Report



This loveseat doesn't "look" dirty

UPHOLSTERY CLEANING

"Most people don't realize just how soiled their upholstered furniture is...and how much contaminated dirt, pollen, dust mite feces, pollution, and grunge sit in the cushions".

HOW DOES FURNITURE GET DIRTY AND WHY DOESN'T IT SEEM TO SHOW?

DUST is the #1 enemy of upholstered furniture. Gritty matter blows in through open doors and windows and impregnates itself on your furniture cushions and back. Then when you sit on the cushion the oils from your skin compress the dirt into the fabric where it's almost impossible to remove with vacuum cleaning.

The abrasive action of the grit pressing into the fiber CUTS the fibers like a knife – that's why your furniture wears out. Then combine this with pollens, food crumbs, dust mites and their nasty fecal pellets...your furniture is literally awash with soil within the short span of just a year (with an average family). If you have pets and kids your furniture needs to be cleaned thoroughly at least once a year.

BACTERIA AND GERMS are the result of soils that are not removed from furniture on a regular basis. The byproduct of decaying living materials decomposing is a foul smell that characterizes furniture that has not been cleaned regularly.

WHY DOESN'T DIRT SHOW? Because today's fabrics are designed to HIDE dirt with patterns and colors...But just because it doesn't show doesn't mean it's not there.

HOW OFTEN SHOULD I HAVE MY FURNITURE CLEANED?

If you're a retired couple and live in your home 6 months a year...probably every 2 or 3 years. If you have an active family with 3-5 kids and pets – I suggest at LEAST twice a year.

WHY PROFESSIONAL CLEANING?

Because ON-SITE Professional Cleaning uses special cleaning agents that sanitize and remove soil from your fabric.

MANY FABRICS ARE DELICATE

If you try spot cleaning furniture you can RUIN it by not getting it evenly wet. We have seen many instances of damage done to furniture by clients who've tried to clean it themselves.

HOW MUCH DOES IT COST?

Most furniture cleaning is done by the linear foot, but factors such as soil conditions and the difficulty of the piece affect the price. We charge \$145 to clean 7' sofa for example.

IS PROTECTOR NECESSARY?

You benefit by having us apply our protector any time we clean your carpets, rugs, and furniture. Our protector makes it more difficult for spills, spots, and stains to PENETRATE to the interior of the fibers (where they cause permanent color change). The protector keeps messes on the surface where they can be more easily cleaned.

Some fabrics have protector applied during the manufacturing process. The protector degrades over time with use and cleaning and must be “refreshed” from time to time.

In case you were wondering if your furniture would benefit from
A thorough Professional Cleaning

Try these four simple tests.

FOUR TESTS YOU CAN DO YOURSELF TO DETERMINE IF YOUR FURNITURE NEEDS
PROFESSIONAL CLEANING

TEST # 1: THE “SLAP” TEST – *surface dust*

Place a bright light over the top of one of your sofa cushions and using a stick (like a paint mixing stick or wooden spoon) whack the cushion 2-3 times. Observe the amount of dust that is released into the air. If you see a cloud of dust your furniture needs to be cleaned.

TEST #2: THE BLACK CLOTH TEST – *embedded particulate*

Use your vacuum cleaner attachment nozzle and take a piece of thin black cloth and rubber band it to the end of the vacuum hose – let it drape into the hose a little way. Put the upholstery tool on the end of the hose. Now turn the vacuum on and run it across the top of the cushion. Take off the upholstery tool and Observe all the dead skin, dander, and other particles. If you see accumulations of fine particles

TEST #3: THE WHITE TOWEL TEST – *protein soils*

Take a white terry cloth towel. Now gently rub it across one of your seat cushions or arm covers. Look at the towel. Any questions?

TEST #4: THE SNIFF TEST - *malodors*

Completely exhale. Place your nose 3” above the seat cushions and waft the surface air to your nose using one hand in a fanning motion. Do you notice any odors? Soil accumulations foster bacterial growth that feed on the contaminants and creatures living in the fibers of your furniture fabrics. If your furniture smells funky it’s an indication that it should be professionally cleaned as soon as possible.

**If you have any further questions do not hesitate to give
us a call at**

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